Gaurav Pradhan

**SAP CM CONSULTANT**

[gauravpradhan.sapcm@gmail.com](mailto:gauravpradhan007@gmail.com) +91-8286104456  Navi Mumbai, India  [www.linkedin.com/in/gauravpradhan45](http://www.linkedin.com/in/gauravpradhan45)

# **SUMMARY**

A Techno Functional SAP CM Consultant having 9+ years of working experience in SAP CM (Digital route) | BRIM

Seeking good onsite abroad opportunities to explore a challenging role with a leading solution provider for organization growth as well as personal skills development. Currently working with VERSO

ALTIMA INDIA PRIVATE LIMITED, Mumbai as Mediation zone Architect.

As SAP CM consultant, I have so far been a part of 3 SAP BRIM green ﬁeld implementation projects.

Perform client facing role, enthusiastic to drive client workshops and requirements gathering process, CM solution designing, technically good hand on CM application and coding.

# **SKILLS**

Strong Knowledge of integrating CM applications with other BRIM components & external applications.

Overall Mediation Zone (CM) development & Execution. Sprint planning, Test and support planning and management.

CM work related knowledge in other application – Complex SQL query building, scripting, etc. Solution Designing

Work assessment and time management

# **Organizational scan**

|  |  |  |
| --- | --- | --- |
| Year | Organization | Role/Responsibility |
| April 2023 - Present | Verso Altima India Pvt Ltd | Convergent Mediation Architect |
| March 2022 - April 2023 | PwC India | Senior Associate |
| June 2016 - March 2022 | Zenith system Solution | Senior Software Engineer |

# **EXPERIENCE - HIGHLIGHTED PROJECTS**

## **Mediation Zone (by Digital route) Developer - Batch Mediation**

**Zenith system solution**

**Project Description:** VoLTE telecom billing application non-BRIM project in which Mediation

zone helps in enrichment of customer’s call details records before sending to billing engine. CM delas with huge volume of usage in batch processing mode. Complex business scenarios are

involved in the in-coding solution which uses CM features like Mult forwarding, Aggregation and correlation, E-mail and notiﬁcations etc.,

**Role -** Mediation zone Developer.

**Responsibilities:**

APL and UFDL Coding by referring FD for CR development. Development support for AT and RT testing.

Data Processing & validation support in performance run

SQL database query budling for audit, reporting and revenue assurance validation. Go-live support. Monitoring and operational support.

## **Mediation Zone (by Digital route) Developer - Real time Mediation**

**Zenith system solution**

**Project Description:** Logistics billing and auditing implementation on government project. Mediation Zone involve in this project because of the multiple upstream with various protocol and integration with SAP SD. Mediation zone helps to process EOD parcel usage ﬁles and enriched

the same as required downstream for billing auditing and reporting.

**Role -** Mediation Zone Developer

**Responsibilities:**

Integrated Mediation zone with external application based on REST and Kafka. UFDL and API code implementation.

Performance run support and tuning - Mediation zone, EC sizing and distribution, scheduling. JIRA story creation and sprint planning for Mediation zone functionality.

## **Mediation Zone (by Digital route) Developer - Real time Mediation**

**Zenith system solution**

**Project Description:** Product implementation name as ‘Zenith Service activation platform’ in which Mediation zone collects customer’s provisioning service request on real time basis and provision it to required network elements. The product is ﬂexible to collect the request over multiple protocols.

**Role -** Mediation Zone Developer

**Responsibilities:**

Design and documentation of Mediation Zone as backend system for product portal.

Developed mediation workﬂows conﬁgurations to collect the data over web service and integrated with downstream network element like AAA, UPCC, INN, HSI, VMS, PGW etc. over diﬀerent

protocols like REST, HTTP, JMS, etc.,

End to End product scenario building and testing, Performance test, etc., Operations document and product feature manual creation.

## **SAP Convergent Mediation (by Digital route) Consultant**

**Zenith System Solution**

**BRIM Project Description:** ISP BRIM Implementation for Earthlink. End to end green ﬁeld B2C BRIM implementation. CM delivered the role of middleware between client portal and S/4 system.CM Involved in every main functionality from customer onboarding till payment settled.

Based on required ﬁelds in BRIM for order management and invoicing, design and developed multiple APIs in CM to connect with some 3rd party applications and client portal.

**Role –** Design and development

**Responsibilities:**

Attended client workshops to understand legacy system and requirements gathering process.

Prepare multiple PPTs to conﬁrm the understanding and CM scope of work in over all To-be Architecture

Design CM solutions and prepare Blueprint documentation.

Perform CM Integration with Client portal, SAP SOM, SAP CC, SAP CI

Implemented scenarios like Master data management. Customer life cycle which includes onboarding, change, update, oﬀboard etc., Plan operations which include purchase, change, renew, auto new, terminate, Provisioning, wallet recharge, payment posting details ﬁle, reporting etc.

## **Senior Associate**

**PwC India**

**BRIM Project Description:** Digital Advertisement billing and Auditing BRIM implementation.

B2B green ﬁeld implementation project. Partner settlement and revenue sharing are keys deliverables.

**Role –** Development Lead and CM product lead/owner

**Responsibilities:**

Developed the collection workﬂows to collect the high-volume data from Oracle daily, collect the data from Amazon S3 bucket over python connectors.

Code development for input decoding, validation, ﬁltration, enrichment, table look ups, correlation, alerts and notiﬁcations etc.,

CM integration with SAP SOM over RFC for contract authentication.

CM integration with SAP CC over Web service using SAP CC built in agent to process CITs in CI.

## **SAP Convergent Mediation Zone (by Digital route) Architect**

**Verso Altima India Private Limited - Contractor at Deloitte India**

**Project Description:** Travel & allowance, reimbursement management and billing. SAP green ﬁeld B2B BRIM implementation. End to end implementation of Quote to order and Order to cash module. Tier based charging, revenue recognition, GL posting and accounting are the key

deliverable

**Role –** Assessment of 3rd part Mediator application.

**Responsibilities:**

Attended customer workﬂow to understand the legacy functionalities.

Go through the Jira stories and legacy defects to understand the scope and need to the BRIM implementation.

As CM lead, drive the sessions with 3rd party mediation application vendor’s team to understand end to end working, capabilities, limits of the application.

Presented Summary report of assessment to SAP team with recommendations w.r.t implementation and timelines.

## **SAP Convergent Mediation zone (by Digital route) Architect**

**Verso Altima India Private Limited**

**BRIM Project Description:** ISP and Cable broadcaster billing. The project has two LOBs for which green ﬁeld implementation has been delivered. B2C implementation in which solution is developed for both front end and back-end systems.

**Role** – SAP CM lead / project manager

**Responsibilities:**

Involved in preparation, pre-planning, scope, budget and timelines discussions by doing work assessment based on As-Is design.

As a part of pre-panning - presented the high-level prerequisite information from BRIM point of view, created a team structured and responsibilities for deliverable, created roadmap and

timelines, workshop planning.

Attended requirements gathering sessions and designed it into SAP CM frame.

Designed Blueprint document and presented the same to client for sign oﬀ. Explained to my CM development team for implementation.

Developing join queries for published reports for customer information, subscription information, payment transaction details, wallet balance, invoices and billing. Using multiple standard S/4 Hana tables to achieve the same.

Currently in client facing role for new CR and point of escalation.

## **SAP Convergent Mediation Zone (by Digital route) Architect**

**Verso Altima India Private Limited - Contractor at Deloitte India**

**Project Description:** Purolator logistic BRIM billing

**Role –** CM Development operational support and CRs delivery.

**Responsibilities:**

Client facing role for day-to-day operation issues and product issues investigation.

CR designing as per current CM implementation. UAT support.

CM upgrade support and implementation.

Performance tuning.

**EDUCATION**

## **Bachelor of Engineering - Electronics and Telecommunication**

**Mumbai University** *Jun 2011 - May 2015*